

CWA District 2 has reached agreement with Verizon regarding its workforce needs. The Company has agreed to recall 84 technicians who were removed from the payroll on January 30, 2010 and February 20, 2010. These technicians will be offered reemployment prior to December 31, 2010. Any technician who moved into a consultant or customer clerk position will also be permitted to return to his or her former technician title by December 31, 2010.

Verizon will canvas the 286 CST's, 126 OPT's, 366 ST's and 114 MA's currently working in Chris Child's organization to solicit volunteers who wish to remain on the payroll through December 30, 2011. Volunteers will be accepted in seniority order and will leave the payroll in 2011 under the terms of the One-Time Enhancement Offer. In addition, those canvassed employees that choose not to stay until December 30, 2011 can volunteer to leave the payroll on November 20 or December 30, 2010 under the terms of the One-Time Enhanced Offer.

Notwithstanding the provisions of the contract, the Company will not lay off any of its employees prior to May 1, 2011. The company may borrow technicians to perform work through January 15, 2011. The Company has agreed to continue to work toward a fair distribution of overtime. Potomac employees will be given at least an equal opportunity to work overtime as the loaned technicians based on work groups and/or job assignments. In addition, the Company will suspend its practice of refusing voluntary overtime to technicians who fail to meet performance standards through December 31, 2011.

CWA has agreed to withdraw grievances relative to the surplus announcement and related Article 35 relative to the outside technician groups. Those grievances specific to other work groups (COT's and Clerical) are still active. Both the Union and Company have committed to continue discussions regarding the remaining members separated from the payroll.